



Clubhouse International

Creating Community: Changing the World of Mental Health

December 2, 2016

Ms. Petra Nieuwlaat
Sarphatistraat 41
Amsterdam
1018 EW
The Netherlands

Dear Petra,

We are pleased to inform you that your self-study and recent visit from the Faculty for Clubhouse Development has resulted in Accreditation from Clubhouse International. After reviewing your Self-Study, the Clubhouse Profile and the written report from the faculty consultants, we conclude that a **conditional three-year Accreditation** is indicated.

As you know, Clubhouse International Accreditation involves an evaluation of the Clubhouse in terms of fidelity to the International Standards for Clubhouse Programs, and after careful study and consideration concludes with one of several outcomes.

Conditional three-year Accreditation is awarded to Clubhouses that, although substantially adhering to the International Standards for Clubhouse Programs, are having significant difficulty in one or more categories of the Standards (Membership, Relationships, Space, Work-Ordered-Day, Employment, Education, Functions of the House and Funding Governance and Administration). A conditional three-year Accreditation is indicated only in instances in which the Clubhouse can address these issues in a reasonably short period of time (within one year). The issues must also be of the sort that the resolution can be simply documented and confirmed without the need for an additional site visit. If we receive such documentation within a year of your receiving this report, the Accreditation outcome will immediately be changed to three-year. If however, the Clubhouse chooses not to or is unable to address the issues in question, the Accreditation outcome will become a one-year return visit.

In the case of Clubhuis De Waterheugel, the Faculty found a Clubhouse with many strengths. The Clubhouse has strong relationships and an empowering community that promotes recovery; and has successfully developed a Transitional Employment function. However at the time of the Accreditation visit all members did not have a right to "immediate re-entry into the Clubhouse community after any length of absence, unless their return poses a current threat to the Clubhouse community" (Standard #6); there were not enough Supported and Independent Employment positions to meet the needs of the membership; and the Education function was not sufficiently developed.

In order to have the Accreditation status changed to three-years, the Clubhouse will need to provide documentation that these issues are being actively addressed and rectified.

We will require the following:

- 1. Documentation that the Clubhouse ensures all members' right to immediate re-entry into the Clubhouse community after any length of absence, unless their return poses a current threat to the Clubhouse community. Please refer to the recommendation and suggestion in the attached report.**
2. The Clubhouse International Employment Guidelines minimum benchmark for Supported/Independent Employment is that a Clubhouse should assist at least 12.5% of its average daily work-ordered day

attendance (ADA-WOD) to begin SE/IE jobs in the prior year. At the time of the visit, no new SE/IE jobs had begun in the last 12 months.

With an ADA-WOD of 29, Clubhuis De Waterheuvél should have assisted at least 4 members to begin SE/IE jobs in the last year.

For the purpose of this Accreditation upgrade, please provide documentation that at least three members have been assisted to begin SE/IE jobs during the upcoming year.

Please provide:

- **Member's name**
- **Employer**
- **Type of work**
- **Hours per week**
- **Start date**
- **Wage**

- 3. Documentation that the Clubhouse has addressed the recommendation and suggestions regarding strengthening the Education function at De Waterheuvél. Please describe the changes the Clubhouse has made in this regard and the impact these changes have had on the Clubhouse and its members.**

As the Accreditation process is a joint endeavor of your entire Clubhouse community, please have your upgrade request letter signed by yourself, a member of the Clubhouse, and the President of the Advisory Board.

We believe that addressing these recommendations represents an ambitious yet achievable goal for Clubhuis De Waterheuvél. As soon as the Clubhouse has addressed the issues as described above, please send us documentation of these achievements. Please send a letter to Clubhouse International, to my attention, with clear documentation that your Clubhouse has successfully addressed the issues outlined above. At that point, the Accreditation status will be changed to a three-year return visit, or, if necessary, we will request additional information. If we do not hear from you, the recent visit will be considered an Accreditation with a one-year return visit.

Congratulations on achieving a strong Clubhouse environment. We wish you continued success at providing the best Clubhouse services possible for members. Please feel free to contact me or your faculty consultants with any questions or concerns about the Accreditation report and process.

Finally, let me take this opportunity to acknowledge your community's commitment to excellence in Clubhouse practice as evidenced by your willing participation in this process. Thank you for participating.

Sincerely,



Joel D. Corcoran
Executive Director

C: Anita Lambaek, Knut Stubben